

Phone Researcher's Ears Are Ringing Because Of Hang-Ups

DEAR ABBY: I work for a telephone research firm. I haven't been working for this company for very long, but I have already found that most people have terrible phone etiquette.

We are taught to be polite to everyone we talk to, yet we no sooner utter the phrase, "Hello, my name is..." I work for a research firm, when the phone is hung up in our ears, without a word being said. All they have to do is tell us they aren't interested, and we would tell them to have a nice evening. We don't force anyone to talk to us.

Also, because the computer picks the phone numbers, we don't know who we're calling. We call a lot of businesses, but the majority of them don't answer the phones correctly. They say "Hello," with no indication that it is a business. Then they get upset when we say we work for a research firm — as though we've imposed upon them. If they would answer their phone with the name of their business, we would apologize and tell them we've reached the wrong number.

Some people treat us like we're lowlives to be doing this, but companies pay our firm to do these surveys. For us, it's a job! We have senior citizens, students and wives working for extra money to help with the bills and to buy a few groceries. What's so wrong with that? We were taught by our elders to be polite to everyone, but it seems as

Abigail Van Buren

SYNDICATED COLUMNIST

though they live by a double standard.

M.B. IN BELLE PLAINE, IOWA

DEAR M.B.: There is no excuse for rudeness, but many people find it highly inconvenient to get a telephone call when they are feeding the baby, putting groceries away, hurrying to pick up the children at school, etc., and they resent being interrupted by someone who is taking a survey or selling something.

People have telephones in their homes for their own convenience, not for the convenience of the research and marketing firms.

DEAR ABBY: I have been married for 44 years and thought I knew my husband well.

Twice recently I returned home earlier than he expected, and I

found him watching pornographic movies! He is 73 years old with a problem due to prostate surgery. Abby, this has bothered me so much I am almost in a daze since this happened.

I consider myself a fun-loving, broad-minded person, but this is so contrary to my nature, I cannot accept it.

Who has the problem? Him or me?

I have not been able to discuss this with him yet. I await your advice.

A PERPLEXED READER
DEAR PERPLEXED: As I see it, the problem lies in your inability to accept the fact that your husband enjoys watching pornographic movies. (Many people do.) You should make an attempt to discuss it with him. However, do not make an issue of it.

Because of your husband's prostate surgery, he may require visual stimulation to become aroused. He should talk to his doctor for further reassurance and medical help if it's indicated. He may be unaware that most cases of impotence can be treated.

For an excellent guide to becoming a better conversationalist and a more attractive person, order "How to Be Popular." Send a business-sized, self-addressed envelope, plus check or money order for \$3.95 (\$4.50 in Canada) to: Dear Abby Popularity Booklet, P.O. Box 447,

assertiveness with charm and tact today. Smiles and thank-yous will achieve success in areas where pushiness will be resisted.

LEO (July 23-Aug. 22) You are now in a cycle where favors you did for others in the past will be reciprocated in greater measure. It is your turn to be on the receiving end.

VIRGO (Aug. 23-Sept. 22) Friends will react warmly to you today if they see you are amenable to placing their wishes on par with yours. This is a sure-fire formula for popularity.

LIBRA (Sept. 23-Oct. 23) What appears to present the greatest challenge might be the easiest for you to perform. Today is a day for all kinds of pleasant surprises.

SCORPIO (Oct. 24-Nov. 22) It pays to be observant today, because you can profit from analyzing the experiences of another. What you learn you'll know how to utilize effectively.

SAGITTARIUS (Nov. 23-Dec. 21) Today you might reap your greatest rewards from developments initiated by others. Be

prepared to move when opportunity knocks.

CAPRICORN (Dec. 22-Jan. 19) Usually it's unwise to let your heart rule your head when making critical decisions. Today, however, look at life through the eyes of a loved one.

AQUARIUS (Jan. 20-Feb. 19) Try to work on projects today that give you latitude to express your creativity. The results will please you as well as close associates.

PISCES (Feb. 20-March 20) Your popularity will peak today, so just continue to be a nice person. People like you for yourself, not for what you can offer them.

ARIES (March 21-April 19) Considerable enjoyment can be derived today from expressing yourself domestically. Try your hand at the culinary arts or interior decorating.

TAURUS (April 20-May 20) Do not be bashful about using terms of endearment in your meaningful relationships today. Friends and lovers will be pleased to know you care about them.

Horoscope

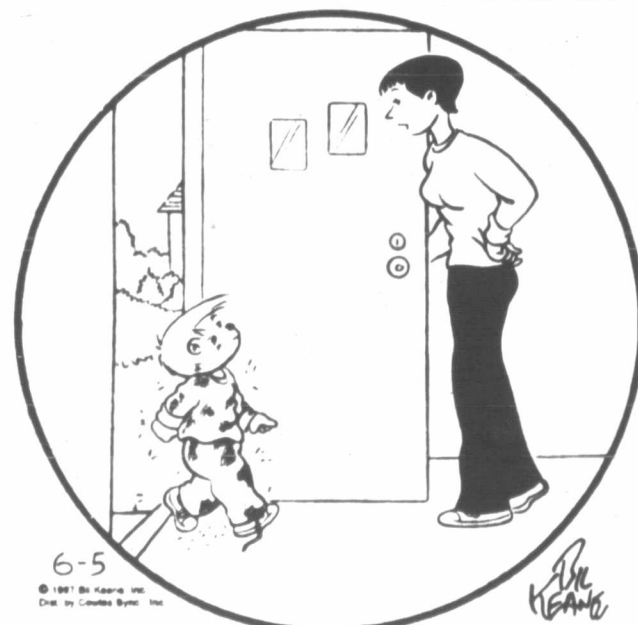
Friday, June 6, 1997

Something you've always wanted but thought you'd never acquire might be added to your holdings in the year ahead. If so, friends who have your best interest at heart will have played key roles.

GEMINI (May 21-June 20) The ways and means to buy something rather expensive you've been wanting may work out at this time. Check your wholesale sources for the best possible price. Get a jump on life by understanding the influences that govern you in the year ahead.

Send for your Astro-Graph predictions today by mailing \$2 and SASE to Astro-Graph, c/o this newspaper, P.O. Box 1758, Murray Hill Station, New York, NY 10156. Be sure to state your zodiac sign.

CANCER (June 21-July 22) Modify your



"At least you're color coordinated. Your shirt matches the grass stains on your pants."

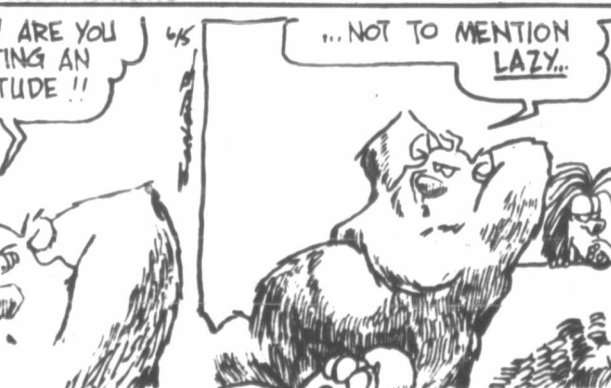


"When I ask him if he wants to play ball, his tail says yes, but the rest of him isn't interested."

The Family Circus



Marmaduke



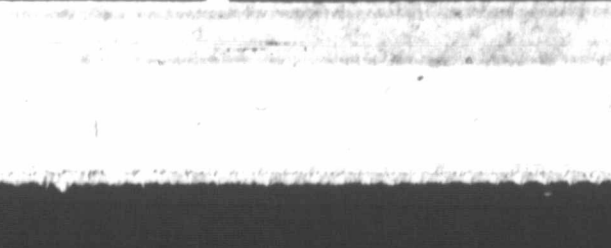
Grizzwells



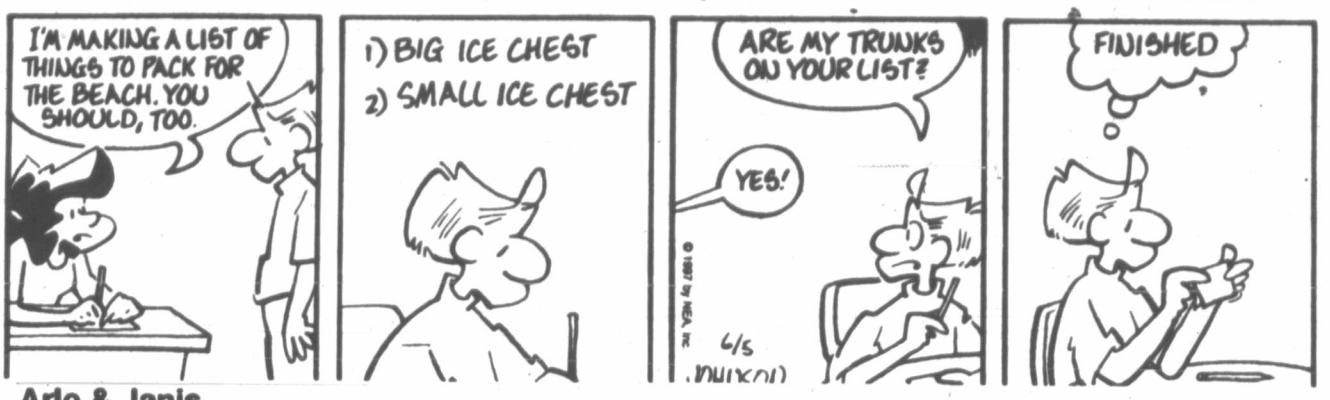
Alley Oop



Peanuts



For Better or For Worse



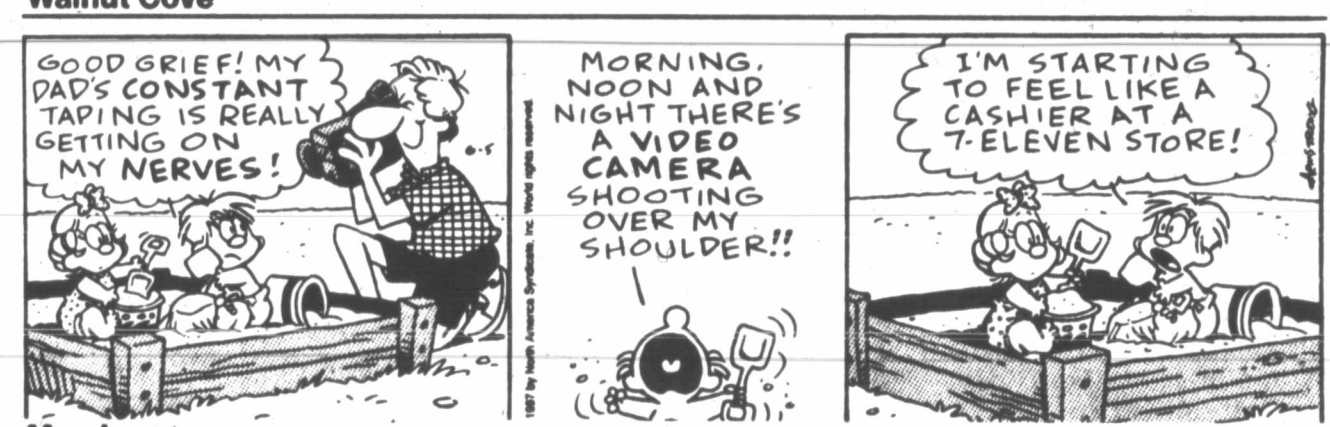
Arlo & Janis



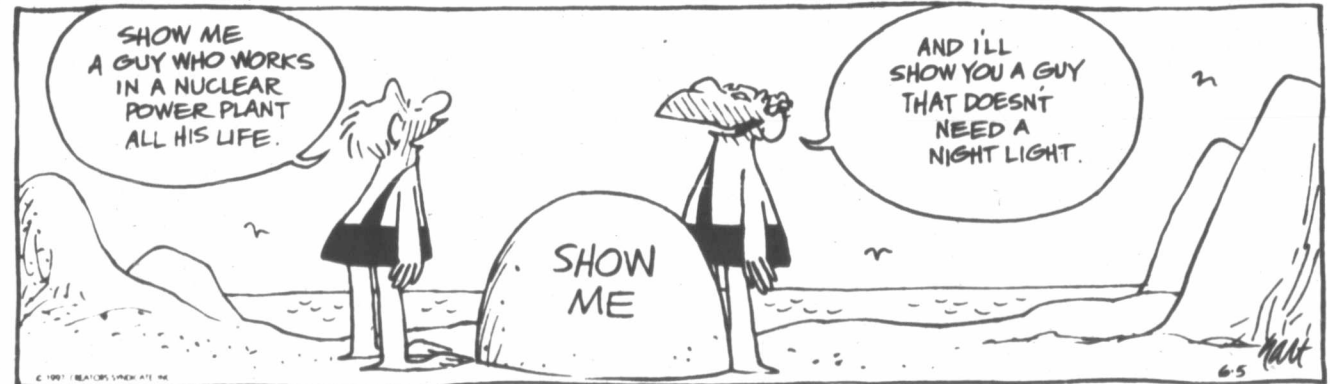
Garfield



Walnut Cove



Marvin



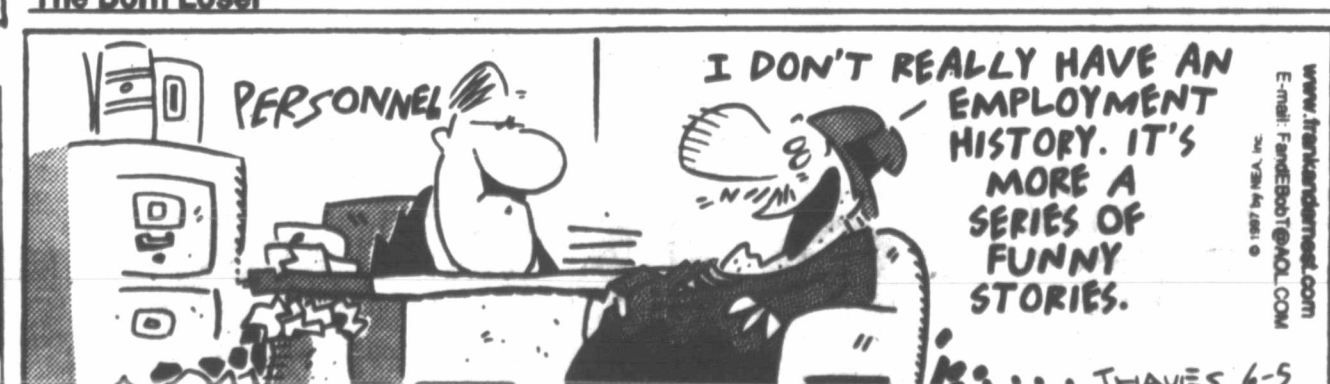
B.C.



Eek & Meek



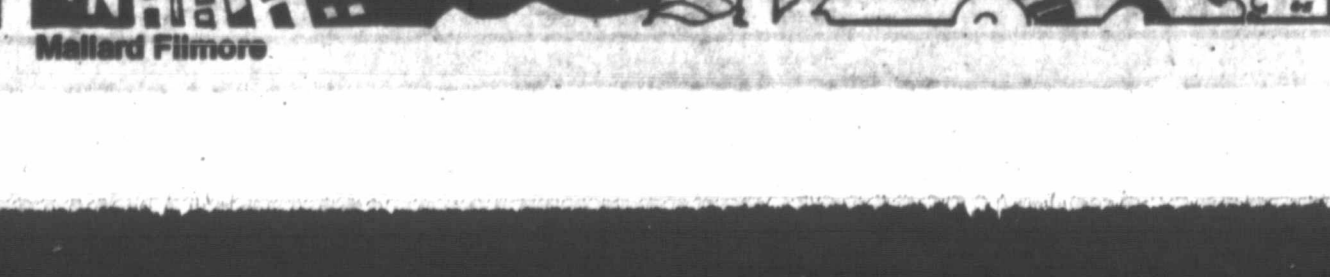
The Born Loser



Frank And Ernest



Mallard Fillmore



THE PAMPA NEWS

Thursday, June 5

Page 6

Phone Researcher's Ears Are Ringing Because Of Hang-Ups

DEAR ABBY: I work for a telephone research firm. I haven't been working for this company for very long, but I have already found that most people have terrible phone etiquette.

We are taught to be polite to everyone we talk to, yet we no sooner utter the phrase, "Hello, my name is..." I work for a research firm, when the phone is hung up in our ears, without a word being said. All they have to do is tell us they aren't interested, and we would tell them to have a nice evening. We don't force anyone to talk to us.

Also, because the computer picks the phone numbers, we don't know who we're calling. We call a lot of businesses, but the majority of them don't answer the phones correctly. They say "Hello," with no indication that it is a business. Then they get upset when we say we work for a research firm — as though we've imposed upon them. If they would answer their phone with the name of their business, we would apologize and tell them we've reached the wrong number.

Some people treat us like we're lowlifes to be doing this, but companies pay our firm to do these surveys. For us, it's a job! We have senior citizens, students and wives working for extra money to help with the bills and to buy a few groceries. What's so wrong with that? We were taught by our elders to be polite to everyone, but it seems as

Abigail Van Buren

SYNDICATED COLUMNIST

though they live by a double standard.

M.B. IN BELLE PLAINE, IOWA

DEAR M.B.: There is no excuse for rudeness, but many people find it highly inconvenient to get a telephone call when they are feeding the baby, putting groceries away, hurrying to pick up the children at school, etc., and they resent being interrupted by someone who is taking a survey or selling something.

People have telephones in their homes for their own convenience, not for the convenience of the research and marketing firms.

DEAR ABBY: I have been married for 44 years and thought I knew my husband well.

Twice recently I returned home earlier than he expected, and I

found him watching pornographic movies! He is 73 years old with a problem due to prostate surgery. Abby, this has bothered me so much I am almost in a daze since this happened.

I consider myself a fun-loving, broad-minded person, but this is so contrary to my nature, I cannot accept it.

Who has the problem? Him or me?

I have not been able to discuss this with him yet. I await your advice.

A PERPLEXED READER

DEAR PERPLEXED: As I see it, the problem lies in your inability to accept the fact that your husband enjoys watching pornographic movies. (Many people do.) You should make an attempt to discuss it with him. However, do not make an issue of it.

Because of your husband's prostate surgery, he may require visual stimulation to become aroused. He should talk to his doctor for further reassurance and medical help if it's indicated. He may be unaware that most cases of impotence can be treated.

For an excellent guide to becoming a better conversationalist and a more attractive person, order "How to Be Popular." Send a business-sized, self-addressed envelope, plus check or money order for \$3.95 (\$4.50 in Canada) to: Dear Abby Popularity Booklet, P.O. Box 447,

assertiveness with charm and tact today. Smiles and thank-yous will achieve success in areas where pushiness will be resisted.

LEO (July 23-Aug. 22) You are now in a cycle where favors you did for others in the past will be reciprocated in greater measure. It is your turn to be on the receiving end.

VIRGO (Aug. 23-Sept. 22) Friends will react warmly to you today if they see you are amenable to placing their wishes on par with yours. This is a sure-fire formula for popularity.

LIBRA (Sept. 23-Oct. 23) What appears to present the greatest challenge might be the easiest for you to perform. Today is a day for all kinds of pleasant surprises.

SCORPIO (Oct. 24-Nov. 22) It pays to be observant today, because you can profit from analyzing the experiences of another. What you learn you'll know how to utilize effectively.

SAGITTARIUS (Nov. 23-Dec. 21) Today you might reap your greatest rewards from developments initiated by others. Be

prepared to move when opportunity knocks.

CAPRICORN (Dec. 22-Jan. 19) Usually it's unwise to let your heart rule your head when making critical decisions. Today, however, look at life through the eyes of a loved one.

AQUARIUS (Jan. 20-Feb. 19) Try to work on projects today that give you latitude to express your creativity. The results will please you as well as close associates.

PISCES (Feb. 20-March 20) Your popularity will peak today, so just continue to be a nice person. People like you for yourself, not for what you can offer them.

ARIES (March 21-April 19) Considerable enjoyment can be derived today from expressing yourself domestically. Try your hand at the culinary arts or interior decorating.

TAURUS (April 20-May 20) Do not be bashful about using terms of endearment in your meaningful relationships today. Friends and lovers will be pleased to know you care about them.



For Better or For Worse



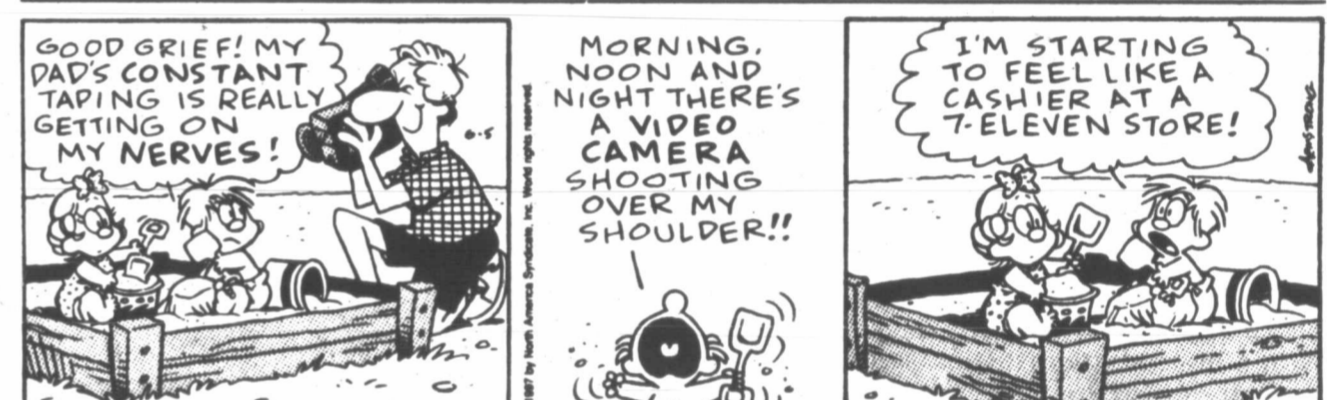
Arlo & Janis



Garfield



Walnut Cove



Marvin



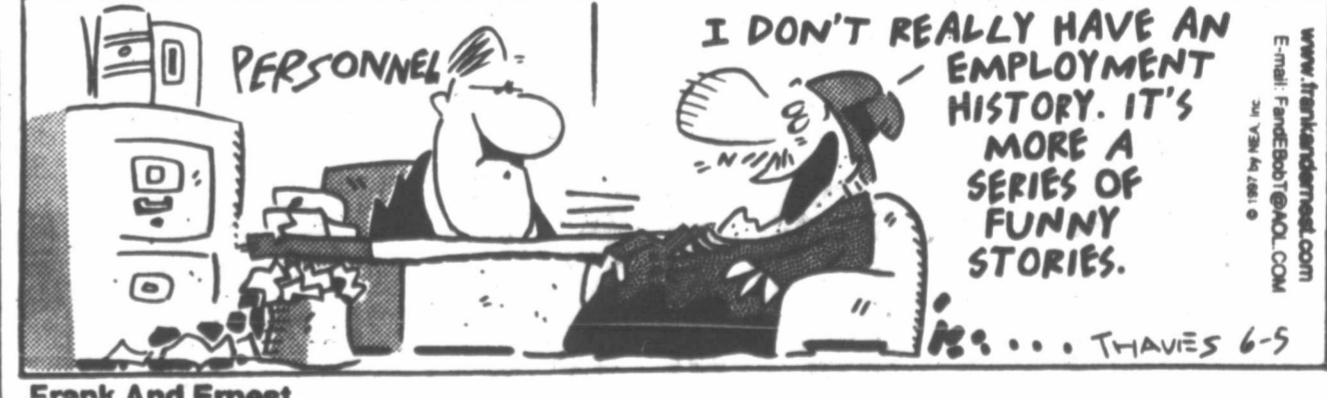
B.C.



Eek & Meek



The Born Loser



Frank & Ernest



Mallard Fillmore

Horoscope

Friday, June 6, 1997

Something you've always wanted but thought you'd never acquire might be added to your holdings in the year ahead. If so, friends who have your best interest at heart will have played key roles.

GEMINI (May 21-June 20) The ways and means to buy something rather expensive you've been wanting may work out at this time. Check your wholesale sources for the best possible price. Get a jump on life by understanding the influences that govern you in the year ahead. Send for your Astro-Graph predictions today by mailing \$2 and SASE to Astro-Graph, c/o this newspaper, P.O. Box 1758, Murray Hill Station, New York, NY 10156. Be sure to state your zodiac sign.

CANCER (June 21-July 22) Modify your

assertiveness with charm and tact today. Smiles and thank-yous will achieve success in areas where pushiness will be resisted.

LEO (July 23-Aug. 22) You are now in a cycle where favors you did for others in the past will be reciprocated in greater measure. It is your turn to be on the receiving end.

VIRGO (Aug. 23-Sept. 22) Friends will react warmly to you today if they see you are amenable to placing their wishes on par with yours. This is a sure-fire formula for popularity.

LIBRA (Sept. 23-Oct. 23) What appears to present the greatest challenge might be the easiest for you to perform. Today is a day for all kinds of pleasant surprises.

SCORPIO (Oct. 24-Nov. 22) It pays to be observant today, because you can profit from analyzing the experiences of another. What you learn you'll know how to utilize effectively.

SAGITTARIUS (Nov. 23-Dec. 21) Today you might reap your greatest rewards from developments initiated by others. Be

prepared to move when opportunity knocks.

CAPRICORN (Dec. 22-Jan. 19) Usually it's unwise to let your heart rule your head when making critical decisions. Today, however, look at life through the eyes of a loved one.

AQUARIUS (Jan. 20-Feb. 19) Try to work on projects today that give you latitude to express your creativity. The results will please you as well as close associates.

PISCES (Feb. 20-March 20) Your popularity will peak today, so just continue to be a nice person. People like you for yourself, not for what you can offer them.

ARIES (March 21-April 19) Considerable enjoyment can be derived today from expressing yourself domestically. Try your hand at the culinary arts or interior decorating.

TAURUS (April 20-May 20) Do not be bashful about using terms of endearment in your meaningful relationships today. Friends and lovers will be pleased to know you care about them.



"At least you're color coordinated. Your shirt matches the grass stains on your pants."



"When I ask him if he wants to play ball, his tail says yes, but the rest of him isn't interested."



Peanuts

NO
GOL
PA
sori
ble Ju
\$18
hol
Sup
Satur
Cal
matic
BAS
PA
tion
bask
at 4
Field
Th
June
noon
tion
ball
Elr
665-
is ne
OBI
D/
-Dalla
direc
a he
He v
To
spok
suffe
Wedn
syla
"V
said
"The
great
was
Dn
tean
pron
as
ring
To
shor
chas
"Bu
Okla
pub
Arli
trac
Sec
banl
St
Mar
dau
Mer
Tod
gran
TE
P.
Hin
and
stra
lied
pior
7-5
Fre
H
Swi
top
beg
the
tory
sign
afte
a fe
BA
Ho
sev
giv
vic
in
Lo
We
I
tan
vic
J
gav
sec
wi
dr
All
wh
Jar
hit
We
Ch
Cl
Tu
vis
wa
inc
ru
th
str
eig
in
Fr

Cohen, Shalikashvili say they support Joint Chiefs candidate despite affair

WASHINGTON (AP) — Defense Secretary William Cohen and Joint Chiefs Chairman Gen. John Shalikashvili say they support an Air Force general to become President Clinton's top military adviser despite the disclosure the officer had an affair years ago while separated from his wife.

Gen. Joseph Ralston, vice chairman of the Joint Chiefs of Staff, has acknowledged having the affair with a civilian woman while separated from his wife in the 1980s, Pentagon officials said Wednesday night.

Ralston, a much decorated Vietnam combat pilot and highly regarded officer who oversaw the Pentagon's most recent strategy and weapons review, has been Cohen's prime candidate for the job to succeed Shalikashvili as the nation's top military officer when Shalikashvili retires at the end of September.

Ralston's fate will hinge on reaction from key members of Congress and President Clinton to news of the affair he had 14 years ago.

The White House had no comment on the disclosure. Spokeswoman Anne Luzzatto said "it is a question that is more appropriately addressed by the Defense Department."

Revelation of Ralston's affair comes amid a flur-

ry of sexual misconduct incidents in the military, including the voluntary retirement of an Army major general who acknowledged Tuesday that he had had an affair years ago while separated from his wife.

Cohen, in an interview Wednesday, said he has determined that the incident involving Ralston, in and of itself, should not bar him from being considered as Shalikashvili's replacement.

The defense secretary added, however, that he has not yet made a final decision on his recommendation to Clinton.

"I do not feel, after weighing his distinguished 32 years of service and given that it did not occur with someone in the military and does not affect good order and discipline, that it would disqualify him" from being considered, Cohen said.

He said he had sought the advice of his former colleagues on Capitol Hill about the incident, given the recent controversy over whether the military has been too harsh in its enforcement of the ban on adultery, which is a crime under military law.

Cohen said that in his discussions with lawmakers, "many of them" believed that the military had gone too far in the enforcement of its ban on adultery.

Nation briefs

Reports: Mogul's son was tortured for \$800

NEW YORK (AP) — The son of Time Warner's chief executive was tortured with a steak knife to reveal the access code to his ATM card, and then killed with a shot to the head, according to published reports today.

The killer then went to a nearby Chase Manhattan Bank cash machine and withdrew \$800 from Jonathan Levin's account, the Daily News said, citing unidentified police sources.

Cash and an ATM card were missing from Levin's wallet, police said.

Levin, 31, an English teacher at Taft High School in the Bronx, was found dead Monday in his apartment on Manhattan's Upper West Side after co-workers alerted police that he had missed classes. His feet were bound with duct tape, he was stabbed in the chest and shot in the head, police said.

Integra onto the remaining flesh.

They planned to try the procedure again today, removing another 20 to 25 percent of burned skin if her condition remained stable, said Dr. Bruce Greenstein, director of the burn unit at Jacobi Medical Center in the Bronx.

Malcolm X's widow was in the same critical but stable condition today.

Mrs. Shabazz, 61, suffered third-degree burns over 80 percent of her body in a weekend fire at her Yonkers apartment. Her twelve-year-old grandson is accused of setting the fire.

Because burned skin is prone to infection and causes massive loss of fluids, it must be replaced if the patient is to survive. Statistically, patients with Mrs. Shabazz's injuries have a greater than 90 percent mortality rate.

Officials find some items believed taken in FBI theft

MEMPHIS, Tenn. (AP) — Police were questioning five men after recovering grenades and rifle ammunition believed stolen from an FBI truck loaded with weapons.

More than a dozen assault weapons and thousands of rounds of ammunition remained missing.

FBI agent Ed Young said three young men were detained Wednesday and two others under arrest for an unrelated theft also were being questioned.

"They may have some information," Young told *The Commercial Appeal* of Memphis. "I think the guys are in hiding. The weapons are hidden, and they're trying to get rid of them."

John Hancock, chief FBI agent in Memphis, refused to comment.

Doctors pleased with crucial skin surgery for Shabazz
NEW YORK (AP) — Surgeons removed 20 percent of Betty Shabazz's charred skin and stapled an artificial, translucent velvety material called

Home Health Care Supplies
DEAN'S PHARMACY
2217 Perryton Parkway
669-6896

LIVE ...
JUNE 14th • 8:30^{pm}
STEW MOSS AND BLUE STEW
JUNE 19th • 8:30^{pm}
YVONNE PEREA FROM CALIFORNIA
SUSAN GIBSON FROM "THE GROOBIES"
JUNE 21st • 8:30^{pm}
JOE'S COFFEEHOUSE TRIO FROM PAMPA
CALL FOR ADVANCE TICKETS
Judy's Coffee House 516 N. Main
274-6206 • Borger, Texas

AMERICAN RED CROSS
GRAY COUNTY CHAPTER
presents a free
Babysitter Training Course
CPR - First Aid - Hazard Hunting - Safety - Finding Jobs
Two Sessions Available
Session 1: June 9, 10, 13 6:00 pm - 8:00 pm and June 14 9:00 am - 4:00 pm
Session 2: June 16, 17, 20 6:00 pm - 8:00 pm and June 21 9:00 am - 4:00 pm
Location: American Red Cross Office
108 N. Russell
Pampa, Texas
Instructor: **Lynda Duncan**
Executive Director
Gray County Chapter of the American Red Cross
Limited seating. Call to make reservation.
(806) 669-7121
sponsored in part by Columbia Medical Center of Pampa

Albertsons[®]

FOOD & DRUG

Friday, Saturday & Sunday Only!

25%

OFF

All

General Mills

Cereal

Fill our special shopping bag with General Mill Cereal and receive **25% OFF** all the cereal you can fit in the bag. Bags are available within your local Albertsons store. Includes all sale merchandise, limit one grocery bag per customer. Offer valid **June 6th, 7th & 8th, 1997**. From 10 a.m. - 8 p.m.

Limit One Grocery Bag Per Customer

It's your store.
Hours and Prices Effective
Friday, Saturday & Sunday,
June 6th, 7th & 8th, 1997.
Coronado Center
665-0896
AVAILABILITY: Each of these advertised items is required to be evenly available for sale at or below the advertised price in each Albertsons store, except as specifically noted in this ad.
CASH CHECK: We strive to have an honest sufficient stock of advertised merchandise. If for any reason you are out of stock, a Cash CHECK will be issued enabling you to buy the item at the advertised price as soon as it becomes available.